

**ARBORETUM, DUNKIRK AND LENTON, RADFORD AND
PARK AREA COMMITTEE
18 FEBRUARY 2015**

Title of paper:	WARD PERFORMANCE REPORTS: QUARTER 3	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director of Commercial and Neighbourhood Services	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
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Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:		
<ul style="list-style-type: none"> • ward priorities; • community engagement; • finance; 		

- safer theme – crime and anti-social behaviour (ASB);
- neighbourhood theme – environmental issues;
- working theme – unemployment rates;
- housing;
- Community Protection;
- fire;
- health theme – local health priorities.

The following are brief summaries by the respective Neighbourhood Development Officers (NDO):

Ward: Arboretum

NDO: Linda Wright

Crime: All crime is down -15%, there were 372 incidents in 2013/14 compared with 318 in 2014/15 year to date. There was also an improvement in violent crime of - 5% year to date. There were 116 reported incidents compared to 59 in the previous year, which is a 40% improvement month to date. Burglary dwelling has seen a decrease with a -10% improvement, meaning there were 26 fewer offences year to date 2013/14 compared with 29 in 2014/15. This improvement must be due to the various targeted operations being carried out in the ward over past months.

ASB: All ASB was up 29% year to date, with 973 incidents in 2014/15 compared with 757 in 2013/14.

Cleanliness Index: The Index Score set as a target city wide is 88. There has been an improvement in November year to date from 87 in 2013/14 to 91 in 2014/15. The Hyson Green Action Plan was developed to combat and directly improve this score which factors in sustainability.

Graffiti reports: There has been a decrease in graffiti with 34 incidents (2014/15) compared to 40 in 2013/14.

Fly Tipping: There has been an increase in incidents to 59 from 39 over the last year.

Unemployment Rate: There was a 10% decrease of people on Job Seekers Allowance.

Community Protection: There has been a slight decrease in the number of dog fouling incidents reported year to date with 25 actual incidents in 2014/15 down by 2 in comparison to last year.

Fire: There has been a 61% increase of fires this quarter compared to the same quarter in the previous year.

Key Successes: The “Nice and Clean Hyson Green Plan” was developed to problem solve a number of issues in the ward. The aim of the plan was to deliver sustainable outcomes in relation to improving street cleansing in the area and decreasing general ASB and capture and roll out the learning across the ward but, more importantly, engage with local people and encourage them on an individual basis to take more pride in the area in which they live.

Another key message was raising their awareness of the potential for fires in the home.

The plan attracted the extra finances asked for by the Neighbourhood Action Team via the Central Locality Board in 2013/14. The funds were allocated to fix existing gates, upgrade locks and pay for

an extra gate on the alleyways identified as hotspots. This included areas where street drinkers' were congregating and regularly causing a general nuisance to residents and leaving their paraphernalia, which in turn was attracting fly tipping. A firearm was unexpectedly recovered in one of the alleyways which was a very positive outcome of the clean-up. The weapon could have been used in an incident if it had not been found. Violent crime statistics for this period has shown a decrease.

The plan also looked at resolving long term issues such as a disused burst water pipe (Seven Trent) which had been leaking for over 2 years.

All the streets in the defined area for the plan were given a deep clean by City Services who engaged their apprentices to deliver this work. Moss spraying on paths will also be carried out in the near future.

A few residents were identified as Community Champions' and their role was to speak to their neighbours and other residents on agreed allocated streets. They spoke to residents about the importance of recycling and to identify gaps in their knowledge of bulky waste processes provided, as well as collated intelligence as to which residents had long term issues, including language barriers, which could be signposted to another service provider. The Community Champions' were also crucial to increased engagement and participation by accompanying the Fire Service officers in delivering fire safety messages to their peers face to face.

The other social housing providers are being contacted to ensure they buy into the plan to make it sustainable and a meeting is being arranged to agree a unified welcome pack for their tenants in the ward, which will have a variety of information to promote good neighbourliness. Finally, the learning and good practice from the plan will be written up and shared with other practitioners in order for the ideas to be adapted and developed to resolve similar problems across the City.

The ASB Youth Work that had been carried out by Take 1 in the summer holidays at Maple Street Skate Park has been identified and put forward for the High Sheriff's awards. It was agreed that this was a good example of work with young people for young people, increasing social cohesion, highlighting good practice and resolving the long term ASB issues that were taking place in a public space.

Issues: The outstanding issues are related to the number of cars for sale, although there does seem to be a decrease on Gregory Boulevard. Options are being researched to find which measures can be put in place before the summer. In order to aid the effective cleaning of roads and pavements at these sites the Councillors have allocated funds for leaf blowers to help resolve the problem and City Services are looking at extending the cleaning times of the shopping areas on par with the City Centre in the future.

Events: There was a voluntary sector event on 9 December which included a presentation by the Small Steps Big Changes project on the proposal to roll out their programme in the future to all children under 2 years old in the area. The Domestic Violence Forum also presented the ongoing training programme that is taking place within the area to encourage good practice from all partners, volunteers and residents in this area.

The Christmas tree light switch on at both Canning Circus and Peppers Gardens delivered through joint ward funding were well attended.

NATs (Neighbourhood Action Team): All the partners are working together on the agreed ward priorities for 2014/2015 as planned. The NAT is on target to deliver these outcomes by the end of quarter 4. The additional action identified at September's consultation event for 2014/15 plan will be incorporated in the April 2015 update of the Neighbourhood Priority Plan. The NAT team is committed to delivering the key actions across the area, as they will enhance visitors' and residents' experience of being in the ward.

Ward: Dunkirk and Lenton

NDO: Iffat Iqbal

All figures for the ward are based on October, November and December data.

Crime:

- All crime in the ward has slightly increased by 3%. 228 crimes have been reported compared to 221 in the same period last year.
- There has been an increase in dwelling burglaries with 29 incidents reported, compared to 18 in the same period last year.
- There has been a significant decrease in auto-crime in the residential area across the ward.

ASB: The largest volume of crime is ASB with 117 incidents reported. The QMC has generated 48 incidents in the year to date. An addresses on Alderney Street has generated 31 incidents but this problem has lessened in recent month. Neighbours on Rolleston Drive have generated 12 incidents in the year to date but the issue does appear to be quite recent, with one of the addresses only generating incidents in the last 2 months.

Cleanliness Index: Cleanliness Index Score for this quarter is 87 compared to neighbourhood target of 86.

Graffiti Reports: There has been a decrease in graffiti with only one incident, compared to 11 in 2013/14.

Fly Tipping: There has been a decrease in incidents from 21 to 13 compared to the same period last year.

Community Protection:

- Bins on Street Fixed Penalty Notices (FPNs) – 183
- Letter Before Action – 2,848
- Dog Fouling Operations – 17
- Alcohol Seizures – 12

The figure for bins on street FPNs is traditionally low in the first quarter because the student population has generally left for home. The very high figure for LBAs is because from the middle of September onwards Community Protection Officers have issued a vast number of new Section 46 Notices for Bins on Street enforcement to the newly arrived student population in Dunkirk and Lenton. These Section 46 Notices will result in a large number of Bins on Street FPNs being issued in the 3rd Quarter of this year.

Unemployment Rate: The number of unemployed persons is 393 compared to 514 for the same period in the previous year. One of the main reasons for the difference in figures will be the

decommissioning of Lenton High-rise flats. Also figures could be skewed by the student population which is 68% of the total ward population.

Fire: There have been 6 incidents of deliberate (primary and secondary) fires in the ward.

Key successes:

- **Lenton Boulevard Improvements** - Grey railings were replaced to heritage style black railings, all public waste bins replaced, installed knee-high metal railings around green spaces, 'Welcome' sign, benches, removed extra bollards, cycle stands installed, planted trees and flower beds to be planted in March 2015;
- **Lenton Boulevard Waste Management Pilot** – A pilot project has been set up to explore and experiment waste management ideas including indoor recycling bins, waste analysis and questionnaires. The aim of the pilot is to find barriers to good waste practice, possible solutions to instill positive behavior towards waste management and recycling and encourage students to think and care about the neighborhood;
- **Environmental improvements on Abbey Bridge** - Improvements were initiated by local Councillors on request of local residents living on both sides of Abbey Bridge. A consultation survey was responded to by 60 residents who wanted a swing area, wild flower meadows, and fruit trees. The first phase of the project began on 14 January where 12 fruit trees were planted by Trees for Cities, a voluntary organisation who donated the trees, local residents and officers;
- **Martin-mass fair** – On 15 November, despite it being a very chilly day, there was a good turnout of people to this event which provided a unique opportunity for people to explore history, and see the sights and sounds of medieval days at the historic Priory Church. The Archaeological Dig was particularly interesting. This event will be repeated this year;
- **Noise signs to be installed around New Lenton** - Noise nuisance has been highlighted as a serious concern for Edna G Old Academy and long term residents living in Lenton. As a result, posters have been designed by children to raise awareness of the effects of noise nuisance which have been turned into signs and put on lamp posts across the Lenton beat.
- **Dragon's Den event 2015** – An event took place on the 4th February where 9 applicants from the ward pitched ideas to local residents and Councillors for £150 to help improve the neighbourhood with quick wins. Ideas ranged from literary resource parks for children, replacing communal gate to prevent robberies, cutlery for Tasty Tuesday, funding for local play-scheme, silver surfer club and coffee machine for a local church.

Issues:

- private taxis parking around the ward causing obstruction and littering problems;
- cycling on the pavement;
- all kinds of waste including recycling, bins on pavement, over-flowing and contaminated bins, and waste in gardens are still a major concern for residents;
- Penn Avenue continues to be a hotspot area for ASB;
- theft of bicycles continues around Queens Medical Centre;
- student let properties are still a main target for burglaries due to insecurities which include unlocked doors and windows;
- parking issues in the Dunkirk beat due to tram works;

NAT: the NAT which has representation of various key service providers across the ward are currently delivering / planning to deliver on the revised ward priorities. Challenges include tackling waste management, noise nuisance, promoting positive mental health and wellbeing and reduction in burglaries.

Ward: Radford and Park
NDO: Rob Gabbittas

All figures shown are the latest available from the Crime and Drugs Partnership (CDP). Most figures are based on November 2014 data. Other data is included and referenced.

Crime:

- Across all crimes, the Ward has seen a reduction from 403 in the same quarter last year to 352 this quarter – a reduction of 13%.
- There have been very slight reductions in other crime categories for this quarter compared to the same quarter last year – criminal damage (from 40 down to 36); theft (from 112 to 101 and dwelling burglary (from 38 to 34).
- Crimes relating to violence increased slightly from 64 to 69

ASB:

- 65 incidents – a decrease of 21 (November);
- Public Order offences – reduction from 6 to 1;
- year to date there was a 4% increase from 681 to 707 incidents;
- Wallen Street generated the most ASB incidents in November;
- 55% of ASB incidents in November were noise related.

Cleanliness: figures are based on November and comparisons are with the same period in the previous year. The Cleanliness Index Score has increase from 87 (quarter 3 in 2013/14) to 92 in the current quarter.

- graffiti: 3 incidents (reduction of 14);
- fly tipping: 41 incidents (reduction of 37);
- dog fouling: 9 incidents (reduction of 6);

Community Protection: One breach of injunction for begging

Fire: There have been 6 deliberate fires in this quarter compared to 1 in the same quarter last year. Year to date the Ward has suffered 21 deliberate fires compared to 14 year to date in the previous year.

Unemployment Rate: The number of unemployed persons is 1,652 compared to 2,031 for the same period in the previous year. One of the possible reasons for the reduction may be the decommissioning of Radford High-rise flats which resulted in a large group of residents moving out of this area.

Key successes:

- development of Radford Recreation Ground /Green Flag submission;
- Glentworth Road, Wordsworth Road, Grimston Road – alleyway cleansing and gating repairs to improve levels of cleanliness and waste management and recycling in this area;
- replacement fencing at Graham Street;
- John Carrol open space – ongoing improvements/increased usage;

- progress on new build schemes;
- partner organisation support to local schemes and projects - Moorgate environmental scheme (Groundwork Greater Nottingham); Radford Lenton Library community garden Ilkeston Road memorial gardens (Dunkirk and Lenton Forum);
- area based domestic violence training;
- Woodstock Avenue – improved community safety measures.

Issues:

- persistent flytipping around known sites including Graham Street, Garfield Road and Clifford Street;
- derelict sites/open spaces – targets for waste materials and occasional flytipping – areas such as Salisbury Street, Alfreton Road/Ilkeston Road corner, Forest Mills site;
- the Forest Mills site has suffered a recent spate of fire damage and the Fire Service in partnership with the Police and City Council services have coordinated a series of actions in response, including a Risk Impact Assessment.
- lack of community spaces within the ward and the impact of temporary closure of Radford Unity Complex;
- impact of high student numbers and the Park Estate on the overall perception of this ward when analysed through existing ward data – which does not show the extent of prevailing issues within the Radford West and Radford and Leen police beat boundaries.

Events:

27 November: Canning Christmas Lights switch on

17 December: Garfield Court residents Christmas event led by Radford Visiting scheme/Nottingham City Homes

22 January: Derby Road/Creative Quarter consultation

Recommendation(s):

1	To note the key information from the ward performance reports for December 2014 detailed above and included in the appendices.
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports will also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.

2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’, and ward performance reports will help to support this.

2.3 The ward performance report captures work at a local level to support the Nottingham Plan. It is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, NAT’s action log, CDP plans and other partners’ implementation plans.

2.4 The ward performance reports are co-ordinated by NDOs, with data analysis undertaken by the CDP.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions) x

No

Yes – Equality Impact Assessment attached

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 None

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None